

**Yorkshire Housing manages over 16,000 properties for over 40,000 people in and around Yorkshire. Within the group there are six organisations, therefore it is essential for everything to be aligned and understood throughout.**

Linac was asked to design and deliver a suite of courses for their first line and middle managers, which would include:

- Management Foundations
- Managing my People
- Coaching for Excellence
- Recruitment and Selection
- Time Management
- Finance for Non -Financial Managers

It was apparent that due to the fast paced challenging environment these courses needed to be both highly practical and succinct.

Linac worked with Yorkshire Housing to develop course content directly relevant to the managers targeted for the training. Role play scenarios were incorporated that exactly mirrored real situations faced every day by Yorkshire Housing managers.

The feedback from the courses was extremely positive with every manager stating what they had gained immensely from the experience and many managers stating how impressed they were with the accuracy of the content in terms of linkage to their roles.

As with all Linac courses the Yorkshire Housing managers took away lots of highly specific, measurable actions.





# Yorkshire Housing

...And here is the great feedback that we got!

*"The training provided met our needs perfectly. The alignment to the day to day challenges faced by our managers was spot on."*

**Training Team, Yorkshire Housing**

Call Linac today to find out how we can help you to get the best out of your managers

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